

Career Opportunity – Life Skills Coach

Esperanza has an immediate full-time opening for a Life Skills Coach who will provide assessment, planning, counseling and referral services to EARN customers to support their workforce development activities and achievement of their employment goals as participants of Esperanza’s Integrated PA CareerLink - North center. Esperanza is a faith-based non-profit organization committed to raising awareness and identifying resources that strengthen the Hispanic community.

Key Responsibilities include:

- Meet with individual customers referred by Workforce Advisors and other staff to provide assessment, counseling and referral services as needed;
- Use a strength-based, trauma informed approach to develop individualized plans to assist customers to address personal, family, and behavioral health-related issues that affect their employability;
- Meet with customers as required to implement steps in individualized plan;
- Assist with deescalating crisis situations related to behavioral health within the PA CareerLink® Centers;
- Assist customers in accessing community resources as needed;
- Participate in and facilitate administration and interpretation of assessment tools;
- Interact with onsite OVR Representative to coordinate services to customers qualified for OVR services;
- Ongoing evaluation of customer progress in achieving goals in plan and preparing for employment;
- Facilitate group meetings of customers experiencing similar issues;
- Provide technical assistance to referring staff to assist in addressing customer issues;
- Assist in identifying areas of customer need for workshops;
- Facilitate workshops on life skills related activities for EARN customers;
- Other related tasks as needed.

Desired Knowledge, Skills, and Abilities:

- Master’s Degree in Social Work/Psychology or associated degree preferred
- Minimum of one year of experience providing social services or behavioral health services
- Strong individual and group counseling skills
- Excellent verbal and written communication skills
- Sound knowledge of Office computer software
- Sound knowledge of Philadelphia area and community resources
- Ability to work in a team is required
- Ability to effectively take direction from a supervisor is required
- Bi-lingual (English/Spanish) skills preferred

Esperanza offers competitive pay, professional development, and a comprehensive health benefit program.

Interested candidates should email a cover letter, resume, and salary requirements to: roman@pacareerlinkphl.org and please indicate Life Skills Coach in the subject line.